

A KIWI LEGEND



FRANCHISE INFO PACK



PEGASUS RENTAL CARS

Pegasus Rental Cars was set up in 1989 - importing secondhand Japanese cars enabled us to target the incoming budget traveller and backpacker. Franchising allowed continued growth and allowed us to keep up with the ever increasing demand from one of the growth industries in New Zealand - Tourism.

A push into the business market with the Loyal Legends Programme has been successful in creating repeat business Pegasus Rental Cars has a large presence on the internet with comprehensive website and online booking system.

We have now grown to 23 locations and are looking for new franchisees to share in our future growth.

Greymouth

K

Queenstown





FRANCHISE COSTS

· INITIAL FRANCHISE FEES

Vary between \$20,000 to \$40,000 depending on the size and scope of the area.

· MONTHLY FRANCHISE FEES

Franchisees pay 6% of turnover, monthly in arrears to the Franchisor.

· ADVERTISING FEES

Franchisees also pay a monthly advertising levy of 4% incl. GST.

TRAINING FEES

set at \$3000+GST.



SET UP COSTS

FLEET

Franchisees typically start with a fleet of 10 vehicles (\$60,000), depending on the season, and the expectation is to build this to a minimum of 20 within the first 12 months.

PREMISES

These are typically leased and comprise multiple locations for storage and grooming, and sales kiosks. Depending or location allow \$25,000 pa.

BRANDING & SIGNAGE

Allow \$5,000- \$10,000 for signage, usually included in the rent and amortised over the length of it (3-5 years)

OFFICE FIT OUT

Allow \$5,000 for furniture, computers, software etc

INVESTMENT REQUIRED

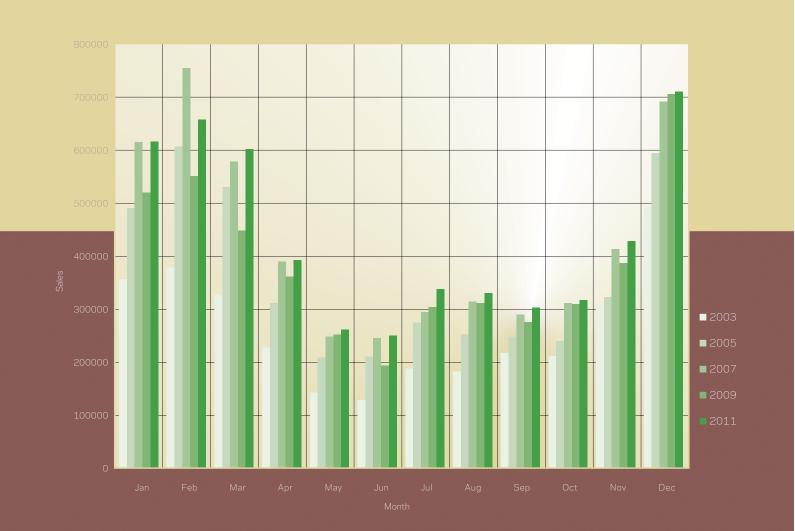
Franchisees require a minimum of \$29,000 capital. This will allow them to purchase their initial fleet (30% equity, 70% finance), cover their rent for the first 3 months and fit out their premises. Working Capital requirements will depend on their own personal circumstances and vary from franchisee to franchisee.



VISION STATEMENT

PEGASUS RENTAL CARS STRIVES TO BE THE LEADING USED VEHICLE RENTAL NETWORK IN NEW ZEALAND.

We will create a team of profitable franchises by selecting and training the best possible franchisees, providing quality systems to operate the business and by providing high levels of motivation to franchisees.





FRANCHISING

'GOING INTO BUSINESS FOR YOURSELF
- BUT NOT BY YOURSELF'

BENEFITS OF A PEGASUS FRANCHISE

- · Ownership of your own business.
- · Involvement with a well known brand name.
- · Repeat customers in the business client market.
- · Pooling of advertising and marketing costs.
- · Purchasing price advantages.

- · Conferences for the sharing of knowledge and experience.
- · Training and support from our National Head Office.
- · Access to advice on management and financing of your business.
- The ability to move cars from town to town without the restriction of only having one available depot.
- · Assistance in selection and purchase of cars.







Move cars from town to town without the restriction of only having one available depot.

- · Budget and planning assistance.
- · Additional revenue from commissions from other Pegasus Branches.
- Online Booking System and a large presence on the internet with a network of websites.
- · Established and proven operating systems and manuals.
- · Support and communication from a large network.
- Continued growth of the network locally and internationally.
- Yearly conferences for the sharing of information and networking.
- · Referrals from other operators, agents and overseas tourist centres.
- Fully computerised rental car management system and associated reporting, along with accounting systems.



CONFERENCES

Each year there are 3 franchisee conferences - the first in April is a series of Regional Dinners, the 2nd in June covers 2 days, and is organised in a main city each year. The third is an Owners' Day in November.

The purpose of these conferences is to review joint performance, educate and train, and an opportunity to be involved in the future direction of the group.

These events are very motivational and great for team-building.



FLEET

FULL SIZE





BUDGET



SPECIALITY VEHICLES







INTERMEDIATE







MINI BUS



LOYAL LEGENDS PROGRAMME



SAVE TIME .. SAVE MONEY ..
KEY WORDS TO PROMOTE **LOYAL LEGENDS** MEMBERSHIP

LOYAL LEGENDS BACKGROUND

- Loyal Legends was created to make a position for Pegasus in the business traveller market.
- · Increase business profitability by hiring more often to clients that we know and can retain.
- · Key reasons customers choose Pegasus value, national chain, amount of locations and flexibility.
- Pegasus is the only rental car company in the 2nd tier offering a full loyalty programme.
- · Ongoing building of Loyal Legends database, with current membership 1,500.

LOYAL LEGENDS BENEFITS

- · Online Booking.
- · Vehicle Rating System.
- · Competitive set daily rates.
- · One free car upgrade per year.
- · Unlimited KMs for hires three days or longer.
- · Pickup/dropoff to the airport or hotel.
- · One way hires between depots with a minimum of five days.

\$45 p/day]



\$75 p/day



\$55 p/day



\$75 p/day



\$60 p/day



\$75 p/day





RENTAL CAR MANAGEMENT SYSTEM

THE RENTAL CAR MANAGEMENT SYSTEM (RCM) OPERATES ON A WEB BASED SYSTEM.

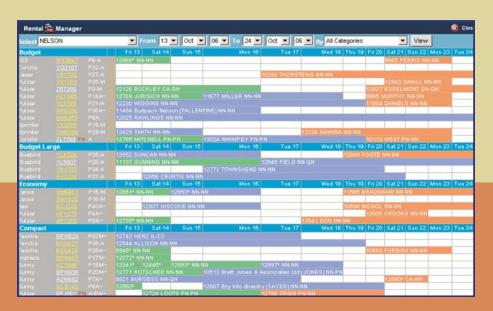
ALL YOU NEED IS AN INTERNET CONNECTION AND A WEB BROWSER.

HIRE MANAGEMENT

From quotes to bookings to hires to after sales analysis Visual reservation sheet Due in due out reports Available cars reports Tracking of cars

CLIENT MANAGEMENT

Birthday card and direct mail lists Customer maintenance Activity history After sales Welcome Home survey



RENTAL AGREEMENT MANAGEMENT

System generated Rental Agreements Rental Car Management System

FLEET MANAGEMENT

Vehicle maintenance, costs & reports
Service Reports
COF & Registration Reports
Infringement processing
Vehicle management
Track vehicle info for insurance, purchase, to

BUSINESS MANAGEMENT

Daily, weekly, monthly business reporting Vehicle activity reports
Utilisation reports
Debtor & cash monitoring
Operating control reports
Hireage reports
Rental sales reports
Agency & referral commission reports
Financial reports
Performance reports
Marketing reports & statistics
New bookings & future rentals reports



ONLINE BOOKING SYSTEM

ONLINE BOOKING (OB) INTEGRATES WITH THE RCM PROVIDING INTERNET CLIENTS WITH CONFIRMABLE BOOKINGS.

OB has been designed with flexible rule based logic allowing nearly any scenario to be accepted or declined.

- · Web locations & vehicle categories.
- · Flexible website integration.
- · Web assigned discount rates.
- · Allows free sale or limited availability of certain classes.
- · Automatically quotes for one way fees & after hours pickup.

- · Handles insurance, km charges & booking of extras.
- · Adjusts prices for holiday periods, length of hire discounts, etc.
- · Allows input of seasons and rates.
 - · Web log reports.
 - · Allows turning quotes into bookings.





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